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11/05/2004

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01/11/2005 CNGUYEN1 00000133 10082386

01 FC:2501 700.00 OP
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Robert W. Holland	(Depositor's name)
<i>Robert W. Holland</i>	(Signature)
4 Jan 2005	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/082,386	02/25/2002	Daniel N. Duncan	066416.0126	5849

TITLE OF INVENTION: METHOD AND SYSTEM FOR SELF-SERVICE SCHEDULING OF INBOUND INQUIRIES

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	YES	\$855 700	\$300	\$955 1000	02/07/2005

EXAMINER	ART UNIT	CLASS-SUBCLASS
BUI, BING Q	2642	379-220010

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).
☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
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2. For printing on the patent front page, list

(1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
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Hamilton & Terrile
 1. LLP.
 2. Robert W. Holland
 3.

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Austin Logistics Incorporated

Austin, Texas

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

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5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature

Robert W. Holland

Date

4 Jan 2005

Typed or printed name

Robert W. Holland

Registration No.

40,020

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